

# PLYMOUTH OIL SERVICE INC.

## SERVICE CONTRACT AGREEMENT

For Preferred Plan Customers

The undersigned is entitled to the following services for one (1) full year: All emergency calls for the oil burner and controls during normal working hours (M-F 8:00am until 4:30pm). After hours, weekend and holiday calls will be subject to a labor charge, which will be based on the difference between our regular and overtime rates. This contract also includes one (1) annual energy efficiency check-up (cleaning), including parts and labor. The following parts, along with the labor needed to install them are covered under this contract: Ignition transformers, burner motors, blower motors, fuel units, electrodes, burner couplings, burner fans, ignition terminals, fire safe oil valves, fire safety switches, nozzles, oil filters, standard air filters, pump strainers, electric oil valves, burner controls, cad cells, service switches, aquastats, relays, pressure switches, fan limit switches, and conventional thermostats.

### \*\*\*\*\***Conditions**\*\*\*\*\*

- This contract does not cover burner or complete equipment replacement.
- Removal of sludge and/or water from oil tank along with repairing the problems to the burner that they may have caused is the responsibility of the undersigned.
- Contract will be terminated if it is found that anyone but Plymouth Oil personnel have serviced the equipment during the contract period.
- Service contracts are available to customers who purchase their entire years supply of oil from Plymouth Oil on an automatic delivery basis and maintain a satisfactory credit standing.
- Undersigned agrees to pay all taxes associated with contract and repairs.
- Plymouth Oil is not responsible for any personal or property damage caused by vandalism, water damage, severe cold, acts of nature or any other causes outside normal function.
- Plymouth Oil is not responsible for any personal or property damage caused by equipment malfunctions and/or oil leakage including contamination clean up.
- Plymouth Oil is not responsible for the repair or replacement of obsolete or unavailable parts. Also, desired alterations and additions to the heating system will be the responsibility of the undersigned.
- Plymouth Oil reserves the right to cancel this contract without liability if issued in error.
- Labor and parts needed for repairs to any plumbing components such as valves, circulators, expansion tanks, coils, and vents are not covered under this contract.
- Labor and parts needed for duct work repairs such as, zone controls, zone dampers, humidifiers, aftermarket air cleaners and condensate pumps are not covered under this contract
- **The service contract will automatically be renewed annually unless we are notified in writing of otherwise**
- This contract is invalid unless signed by the customer and company official.

**I understand and accept the terms of this Plymouth Oil Service contract:**

**Company**

**Official Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Customer**

**Signature** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Customer**

**Address:** \_\_\_\_\_

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**Phone:** \_\_\_\_\_

**Acct#:** \_\_\_\_\_

**Check those that apply:**

**Annual Warm Air Furnace Contract: \$319.00+tax= \$339.26**

**Annual Hot Water Boiler Contract: \$349.00+tax= \$371.16**

**Annual Steam Boiler Contract: \$349.00+tax= \$371.16**

**Annual Oil Fired Water Heater Contract: \$199.00+tax= \$211.64**

**\*\*\*This service contract is OPTIONAL for Preferred Plan Customers only – if you wish to enroll please sign, date and return with your payment \*\*\***